



frameworki is a strategic case management solution used extensively within the UK Adult Social Care, Children's Services and NHS sectors

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Corelogic:

- The leading supplier of Social and Health Care Case Management Software in the UK with offices in London and Edinburgh, employing over 90 social care professionals and technicians.

Scope of **frameworki**:

- Adult Social Care
- Children's Services
- Health
- Education
- Finance Management & Control
- Statutory, Operational & Performance Reporting
- eCare integration
- Electronic Social Care Record (ESCR)
- Single Assessment Process
- Integrated Children's System
- Electronic Common Assessment Framework (eCAF)
- ContactPoint
- Mobile working
- GIRFEC
- Criminal Justice
- Community Health
- Shared Services/multi-agency partnership working
- eGIF compliancy

SWIA Report compliments Scottish Borders Council on **frameworki** implementation

Corelogic customer Scottish Borders' Social Work Inspection Agency (SWIA) Inspection report, published in February 2009, has complimented the authority on the introduction of Corelogic's **frameworki**. Scottish Borders completed a very comprehensive implementation of the system across Children's and Adults' Services, covering a range of initiatives from Adult Safeguarding to ScotXed Children's reporting.

The SWIA report for Scottish Borders includes comments such as: "A well designed and maintained management information system (MIS) had been introduced across social work services which allowed staff at different levels access to electronic recording, collection and analysis of information", and: "staff were using information technology to help them in their everyday work".

The report also includes a section on future potential for the authority and notes: "The relatively recently introduced IT system had great potential to generate performance information systematically on a service wide basis as well as on departmental and council wide scale".

Corelogic has worked closely and collaboratively with the Council to deliver a successful implementation of **frameworki** in a manner that not only meets the Council's current needs, but also can adapt to potential future needs without further expenditure. This is evidenced by the fact that the authority is now well on the way to incorporating further functionality to meet Criminal Justice and Homelessness requirements, as well as recently meeting Adults' safeguarding and ScotXed reporting needs, without any additional spend – whatsoever.

The Council team has also been instrumental in supporting Corelogic's work on eCare for Child Protection Messaging, and publishing of forms, and this will continue in more recent work (with ATOS Origin and the Scottish Government) for collaborative, multi-agency form data sharing.

Scottish Borders, and Corelogic's other current Scottish customers, Midlothian and Dumfries and Galloway, will also continue to work with Corelogic on the strategic information needs for Individual Budgets, GIRFEC and National Minimum Information Standards to ensure that **frameworki** continues to meet the very highest standards expected from our Scottish customer base.

Kevin Moorhouse, Corelogic's Executive Director, comments: "Once again **frameworki** has excelled in Scotland and continues to support our customer authorities in meeting both their strategic and local needs for information management. Our investment in Scotland, including a very successful go-live for Midlothian at the end of 2008, and much of our national work being undertaken in our Edinburgh office, is of huge significance in our aim to provide long term benefits for Scotland. We look forward to making further collaborative progress with our customers, the Scottish Government and ultimately local Scottish communities in 2009 and beyond".

ENDS

For more information contact gill.smith@corelogic.co.uk or call 020 7354 8000

About Corelogic

- Corelogic aims to deliver software products that people want to use - that genuinely help and add real value to the challenge of delivering a consistently high quality of care. We believe that by applying appropriate technology innovatively we can make a real difference to the challenge of delivering ever higher standards of care.
- Corelogic has experienced rapid and consistent year-on-year growth since its inception and as a result of this success can attract the best talent in the industry and reinvest significantly in further development of the company and product. We have offices in London and Edinburgh, and as well as being focused on our core UK social and health markets have plans to expand globally.
- Corelogic is very proud of its strong customer relationship management ethos, which has resulted in true partnerships being implemented which customers actually value, and a long-term, loyal and positive Corelogic customer base. References will happily attest to this fact.

About our solution – **frameworki**

- We are proud to have built the above ethos into **frameworki**, our fully browser-enabled Java solution. **frameworki** is a workflow based case management system and finance system that offers an unrivalled strategic solution for Adult Social Care and Children's Services, as well as the NHS. It offers a complete end-to-end solution, from initial contact, through assessment and care planning, to commissioning and payments. It fully supports multi-agency working and integration with national systems including ContactPoint, eCare and the NHS Spine.
- **frameworki** is aimed at case workers, enabling them to record and share accurate and relevant information in a timely manner with other professionals. Our design is based upon the premise that if caseworkers find it helpful they will use it, resulting in the capture of quality data from which more informed judgments can be made.
- **frameworki** is the only e-social care solution that has met **all** the business critical e-Government targets for local authorities within the timescales laid down by agencies – including the Department for Children, Schools and Families (DCSF) and Department of Health (DH) – in one integrated, end-to-end, flexible and configurable, future-proofed solution.
- In Scotland **frameworki** will support eCARE integration, the Single Shared Assessment (SSA), Getting it Right for Every Child (GIRFEC) and all Scottish Statutory reporting requirements, both now and in the future.